

QUALITY AND ENVIRONMENT POLICY

SISTEMI INDUSTRIALI has as its primary objective the creation of products and services that fully satisfy the needs of its Customers and preserving the environment.

In particular, the Company considers the following combination to be of fundamental importance:

- ✓ Provide its Customers with reliable products that comply with contracts and individual expectations.
- ✓ Support the Customer in choosing the most suitable product and provide a service that ensures the Customer is satisfied, both for the quality, but also for the professionalism and service offered by the Company

To achieve these objectives, the Company declares the following commitments:

1. Maintain a documented Quality and Environment System, compliant with the reference standards (UNI EN ISO 9001-14001), in which the utmost consideration is given to the control of the provision of the service, as well as the relationship with the Customer with particular reference to the care of the aspects related to the transmission of the information necessary for the realization of the service;
2. Pursue the management of climate change in all phases of each process. Each employee is involved in achieving the objectives established on climate change themselves
3. Review, at pre-established intervals, the Quality and Environment Management System base on the new Company objectives / market needs;
4. Create products and provide services that comply with Customer requests and mandatory laws and regulations.
5. Guarantee the reliability of its products and services by ensuring constant monitoring of the activities carried out by personnel.

Management ensures that the Quality and Environment Policy is understood at all levels through:

- training, educational and/or information courses, aimed at studying the Quality Manual and procedures;
- identification and acquisition of resources and skills necessary to obtain the required quality;
- execution of periodic internal audits on the Quality System supported by the implementation of any corrective actions aimed at continuously improving Company Quality;
- verification of the effectiveness of the corrective actions implemented.

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